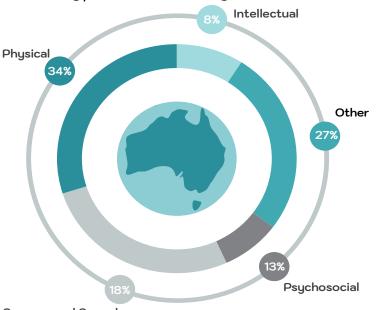
CITYOFMELBOURNE

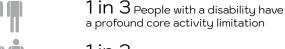
Disabilities are DIVERSE.

They may come and go and many are invisible.

Accessibility is about ensuring everyone can participate and contribute.

Types of disability in COM





1 in 3 People with a disability report their consumer needs are not met

4 in 5 People with a physical disability as their main disability

Only 4% of Australians with a disability use a wheelchair

Sensory and Speech

18%

of Australians live with a disability

25%

of Australians live with a mental illness 96%

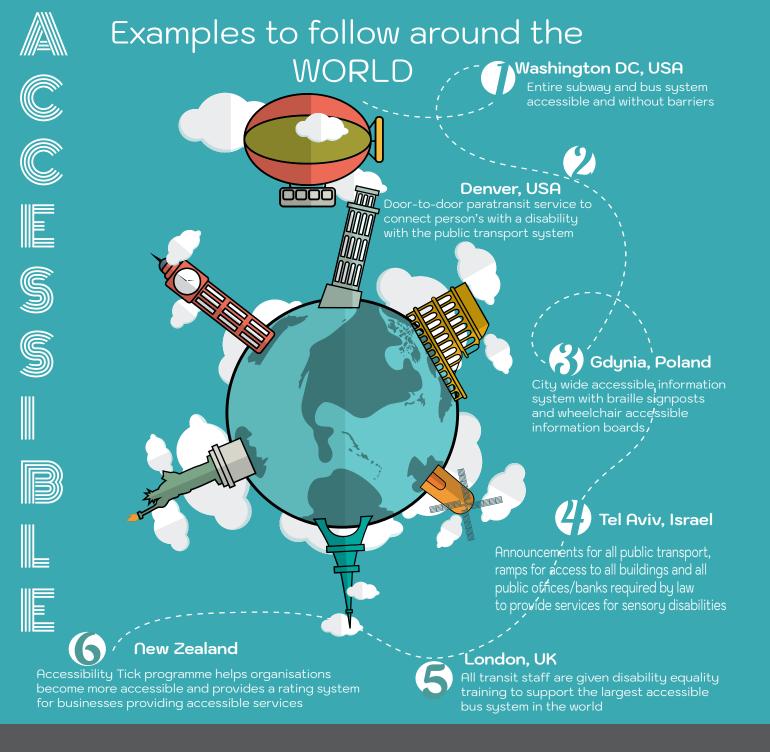
of disabilities are invisible

57%

of people over the age of 85 require personal assistance 35%

of people with a disability have avoided situations because of their disability 95%

of people with disabilities live at home or in the community



\$10.8 Billion = The Inbound Accessible Tourism Market for Australia



Out of 27 OECD countries surveyed, Australia has the LOWEST relative income for people with disabilities.

\$50 BILLION

The estimated increase in the Australian gdp if Australia was in the top 8 OECD countries for relative income for people with disabilities.

36% of people with disabilities are often treated less favourably than customers without disability 28% of people with disabilities have experienced discrimination by one or more of the organisations they've recently interacted with 62% of SME's have not done anything in the past 12 months to make it easier for customers with disabilities 50% of the above businesses felt that they needed to be asked to The unemployment rate for people with a disability is almost to the general population of people with a disability

> need assistance with at least

> > one

activity in daily life

ASSISTING PERSONS WITH DISOBILITIES







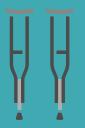
The number of Australians supported by the National Disability Insurance Scheme



280,000



people under the age of 65 who receive services under the National Disability Agreement



5,040



number of carers in COM providing unpaid assistance to a person with a disabilityin 2011









There is no registration for Assistance Dogs in Victoria. As user numbers increase, registration is necessary to ensure standards of training are set and enforced.