



## **Disability Access Plan 2020 to 2024**

**City of Melbourne**



**Easy English**

## Hard words



This book has some hard words.

The first time we write a hard word

- the word is in **blue**
- we write what the hard word means.

## You can get help with this book



You can get someone to help you

- read this book
- know what this book is about
- find more information.



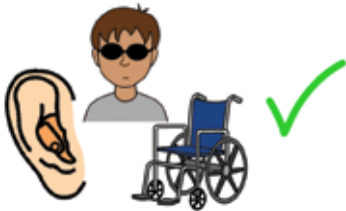


## About this book

This book is written by the City of Melbourne.

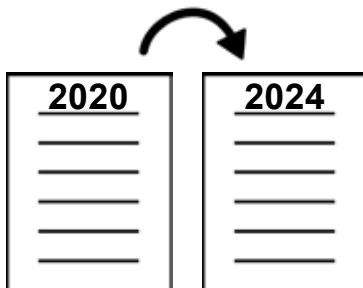


This book is about our **Disability Access Plan**.



Our Disability Access Plan says how we will make things better for people with disability.

We will call it our plan.

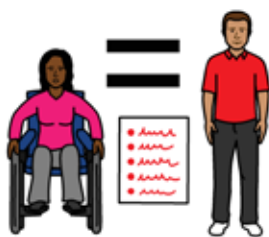


Our plan is from 2020 to 2024.

You can read our full plan on our website

[www.participate.melbourne.vic.gov.au](http://www.participate.melbourne.vic.gov.au)

## Why is access important?



Equal access is a human **right**.

Rights are things that everyone should be able to

- get

- have

- do.



For example, everyone has the right to be part of their community.

## What we have done



At the City of Melbourne we

- work with different groups and government to make our city more accessible

- have inclusive services, programs and events



- follow access laws



- teach people about access and inclusion

- help community groups with access and inclusion projects



- work with our **disability advisory committee**.

Our disability advisory committee is a group of people with disability who tell us their ideas.

## We listen to our community



We listen to ideas from people in our community.

For example

- people with disability and their families

- access experts



- **advocates.**

Advocates help people with disability to choose what they want.



We also do research to learn how to make Melbourne more accessible.



You can see our research reports on our website

[www.participate.melbourne.vic.gov.au](http://www.participate.melbourne.vic.gov.au)

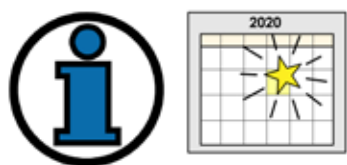
This information helps us to make good plans.

## What we will do

We have 3 goals.



1. Everyone has good access around Melbourne.

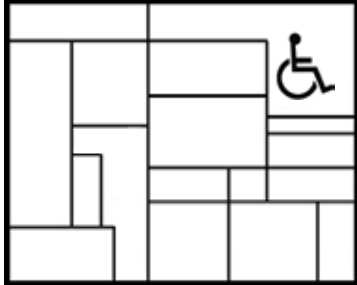


2. Everyone can access our information, services and events.



3. Everyone in our community is treated with respect.

## Goal 1 - Everyone has good access around Melbourne



We will

- make sure access is part of our building plans
- show people how to make our city more accessible



- make boats accessible and safe
- have more **Changing Places** around the city.



Changing Places are toilets for people with disability who need support.



## Goal 2 - Everyone can access our information, services and events



We will

- write plans to make our services and events more accessible



- listen to ideas from children and young people with disability

- update information about access on our website



- have different types of information, for example
  - Easy English



- Auslan



- other languages



- communication boards.

## Goal 3 - Everyone in our community is treated with respect



We will

- employ more people with disability
- work with transport groups and people with disability to make transport more accessible



- start an Assistive Dog Scheme in Victoria

- support the Hidden Disability Sunflower **Lanyard** Program.



Hidden Disability Sunflower lanyards show that someone may have a disability and need help.



### What will happen next?

We will check our goals and write a report about our plan each year.

## More information



For more information contact  
the City of Melbourne.



Call Vickie on 0447 609 201



Website [www.participate.melbourne.vic.gov.au](http://www.participate.melbourne.vic.gov.au)



Email [vicfer@melbourne.vic.gov.au](mailto:vicfer@melbourne.vic.gov.au)



### If you need help to speak or listen

Contact the City of Melbourne through the  
National Relay Service or NRS.

Call the NRS help desk

1800 555 660

Go to the NRS website

[communications.gov.au/accesshub/nrs](http://communications.gov.au/accesshub/nrs)

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Scope's Communication and Inclusion Resource Centre wrote the Easy English version in July, 2020.

To contact Scope call 1300 472 673 or visit [www.scopeaust.org.au](http://www.scopeaust.org.au)

To see the original contact the City of Melbourne.

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