City of Melbourne Community Engagement Charter

The Charter commits City of Melbourne to:



planning the community engagement early



providing clear information to support the community's participation



letting the community know to what extent they can influence the decision



seeking input from diverse range of perspectives in the community



using a variety of tools to support the community's participation



ensuring the community's contribution is considered in the decisions that impact them



telling the community how their input has influenced the decision



evaluating the process and continually improving how we engage with the community

City of Melbourne will consider engaging the community in any of the following circumstances:

- where the community could be impacted by a project or decision
- where community input can improve a project or enhance decision making
- to help identify community needs that are not already known
- in response to expressions of community interest
- when Council resolves to consult with the community
- when required by law, policy or by agreement with a government agency or statutory body
- when there is a high risk of impacting the community or Council.