

# Drummond Street Carlton City of Melbourne

Understanding Place.



Place Audit Report  
Tuesday 02 November 2021

# Understanding Place.

“Sometimes, the most valuable information you gather in a public life survey is something you observe, or a conversation you have, that simply comes out of spending hours at a time in a space.”

Gehl Institute c. 2018, *Using Public Life Tools: The Complete Guide*, Gehl Institute, New York

## About this document

This report collects user based data to locate demographic trends and understand changes of use over time. It provides an easy-to-understand snapshot of how we use spaces and how they influence us. The report charts a collection of **Public Life and Public Space** metrics (<https://gehl.institute.org/public-life-tools/>) that can influence public space design and inform recommendations for improvements to the public realm.

## Company contact

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# Audit

**Name**

Drummond Street, Carlton

**Timeframe**

Tuesday 02 November, 2021

8am - 6pm

**Location**

Drummon Street, between Elgin Street and  
Faraday Street, Carlton  
Melbourne VIC 3053



# About

## Place Auditing

The places we inhabit are not static. We move through them in a complex and layered manner, creating patterns of usage over time. Truly understanding how people use places contributes toward better design for a better quality of life.

Inhabit Place was created to help shape better places; through understanding how a space is actually used we can formulate an enhanced appreciation of what does and does not work, and create places that better suit their environment and their people. With the knowledge gained from an Inhabit Place Audit, planners, developers and government can call upon real data captured in situ to inform their decisions and create places that better serve and delight their citizens.

A Place Audit is shaped around an hourly cycle with a continuous data capture to demonstrate trends over time. Movement, Patterns of Movement, Time in Place and Interviews are documented for 30 minutes every hour as a snapshot of how the space is used.

Data is rounded to the nearest decimal point and in some instances this will result in totals that do not meet 100%.

The Glossary provides definitions on the use of terms and icons in the report.

## Site description

This Audit observes user behaviour and engagement along a block of Drummond Street, between Elgin and Faraday Street in Carlton between 8am-6pm. The audit was completed on the Melbourne Cup public holiday which may influence the visitation to the space and opening hours of traders.

**Drummond Street** is a north south connection with a separated cycle lane. The section of Drummond Street observed in the place audit has a wide, grassed median strip. The space serves as the back entrance to Lygon Court and Woolworths supermarket and is the main entrance for traffic to the Lygon Court carpark. The strip is lined with commercial tenancies and hospitality venues that have outdoor dining along the verge, including a portion of extended trading into carparking spaces as a Covid reactivation measure.

## Methodology

This report collects quantitative and qualitative information. Data was captured by auditors using the Inhabit Place app to map and monitor civic life using the framework of Jan Gehl's **Public Life and Public Space** Studies. By conducting a survey of public areas, we learn how, when, where, and why people are using public spaces.

The metrics of a **Public Life and Public Space** study include:

**Movement:** capturing demographic and mode information of those passing through the space and mapping their desire paths.

**Time in place:** capturing demographic and behavioural information of those people choosing to spend time in the space, mapping their activities to understand duration of stay and activation of different zones within the space.

**Interviews:** documenting people's impressions of the space through intercept surveys and conversations.

**Images:** visualises changes throughout the day to express the mood and feel of the space.

**Observations:** diarised notes of place auditors adding detail that is not otherwise documented.

**Frontages:** mapping activation of the building line that frames the site to understand the extent the building edge interacts with and contributes to the space.

**Inventory:** maps the physical infrastructure on site and makes condition assessments of each item.

**Glossary:** provides definitions on the use of terms and icons in the report.



# Overview



Tue 02 November,  
2021, 8:00am - 6:00pm

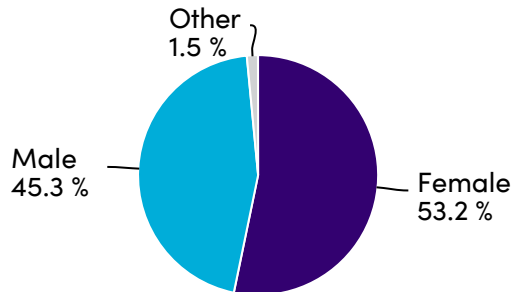
Total people:  
**2,002**

# Overview

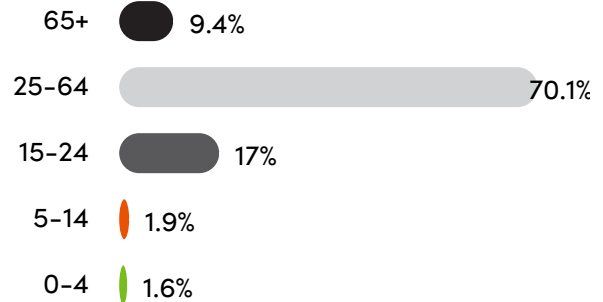
Drummond Street,  
Carlton 3

The following provides an overview of data from across all audit days. Gender and Age in this section reflect the aggregate of Movement and Time in Place.

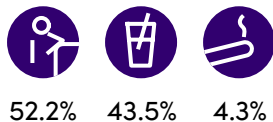
## Gender



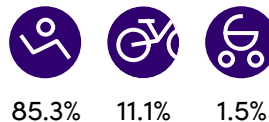
## Age



## Top Behaviours



## Main Modes

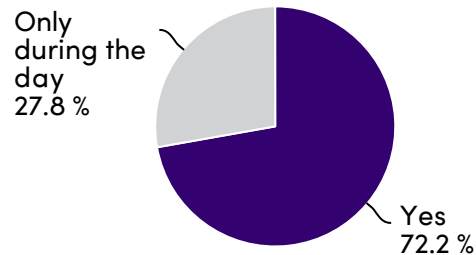


## Impressions

-

+

## Do you feel safe



## Improvements



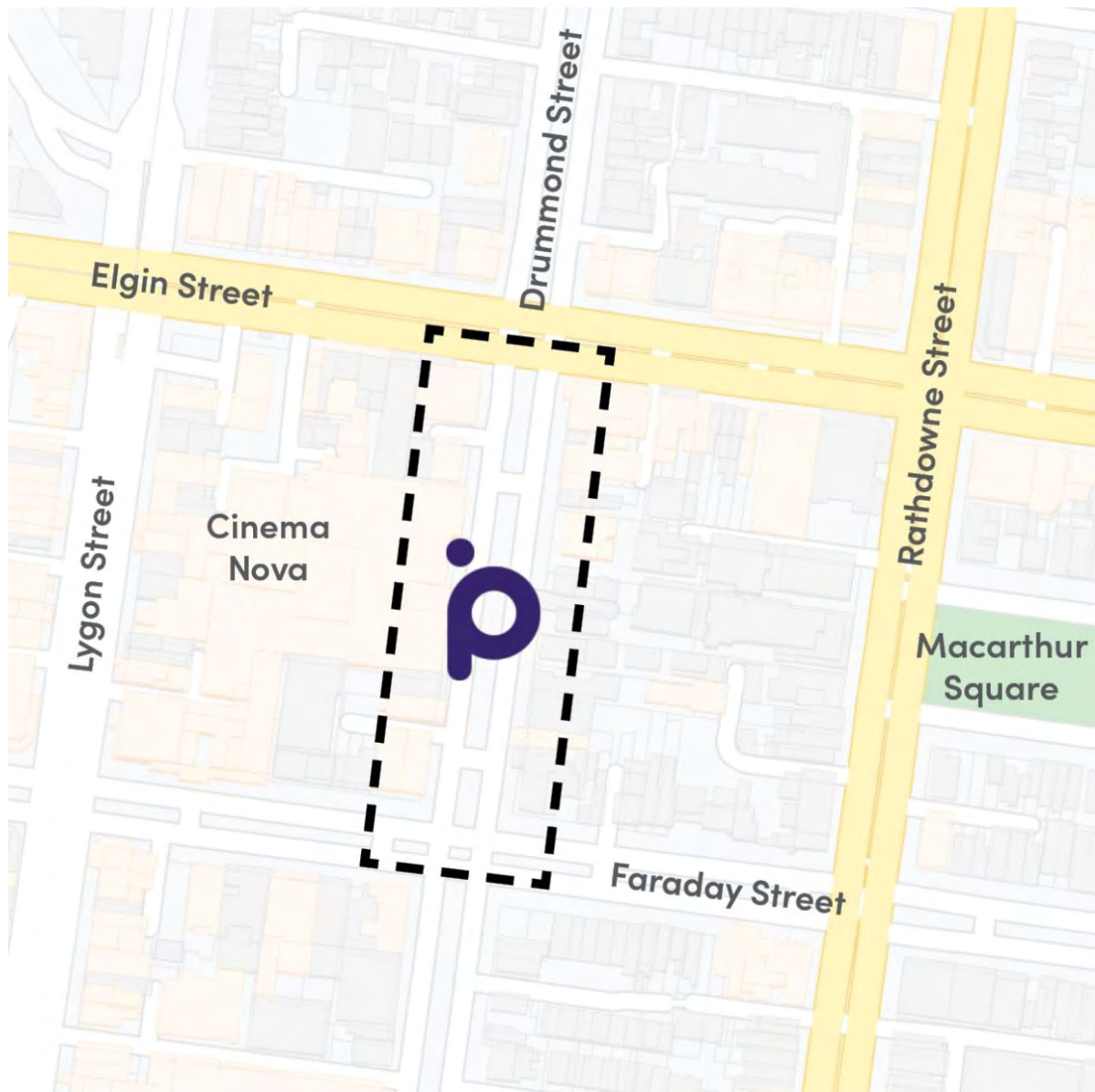
## Weather



2 November 2021  
Clear Sky

# Location

The section of Drummond Street between Elgin Street in the north and Faraday Street in the south, Carlton.





# Public Life Findings



Tue 02 November, 2021  
8:00am – 6:00pm

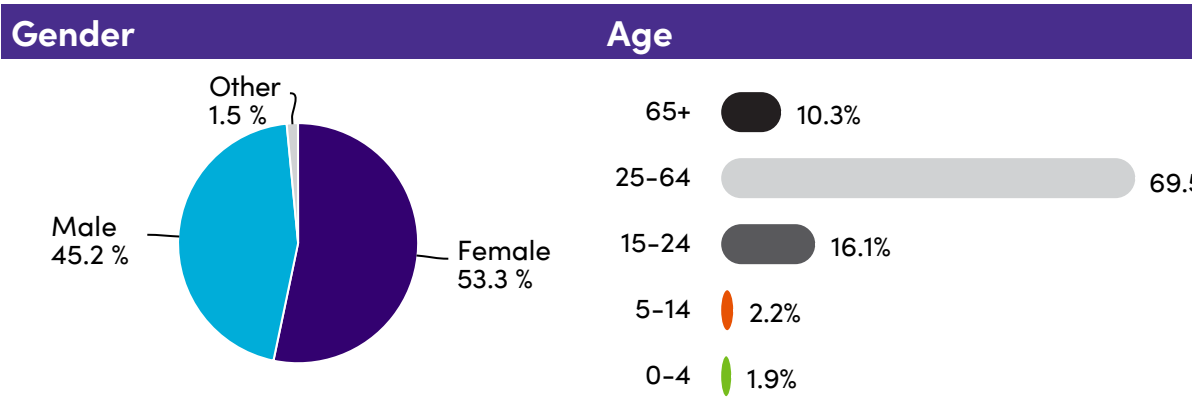
Patterns of movement



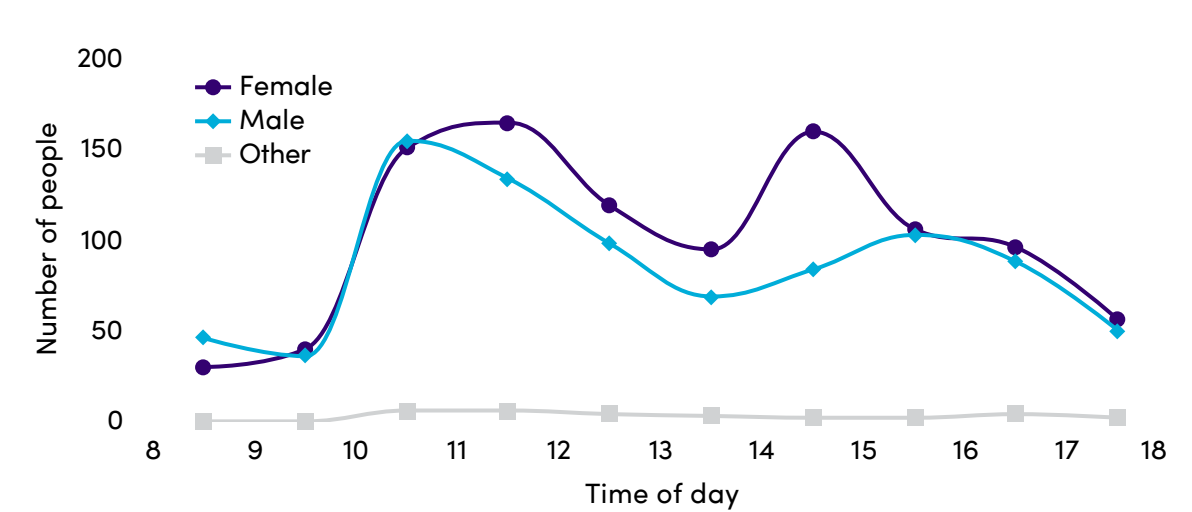
Mode



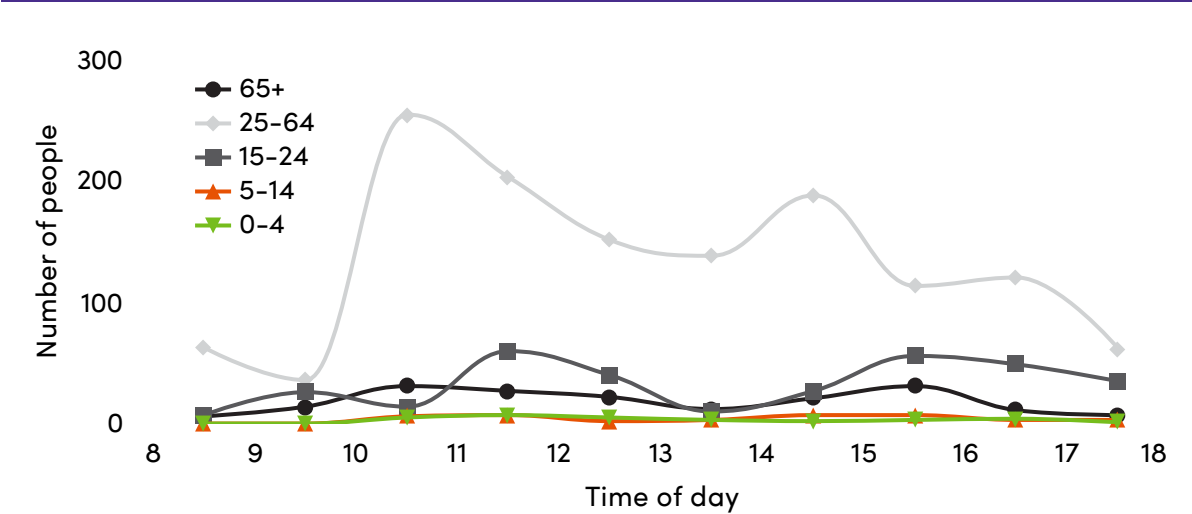
## Daily total 1910



## Gender across the day



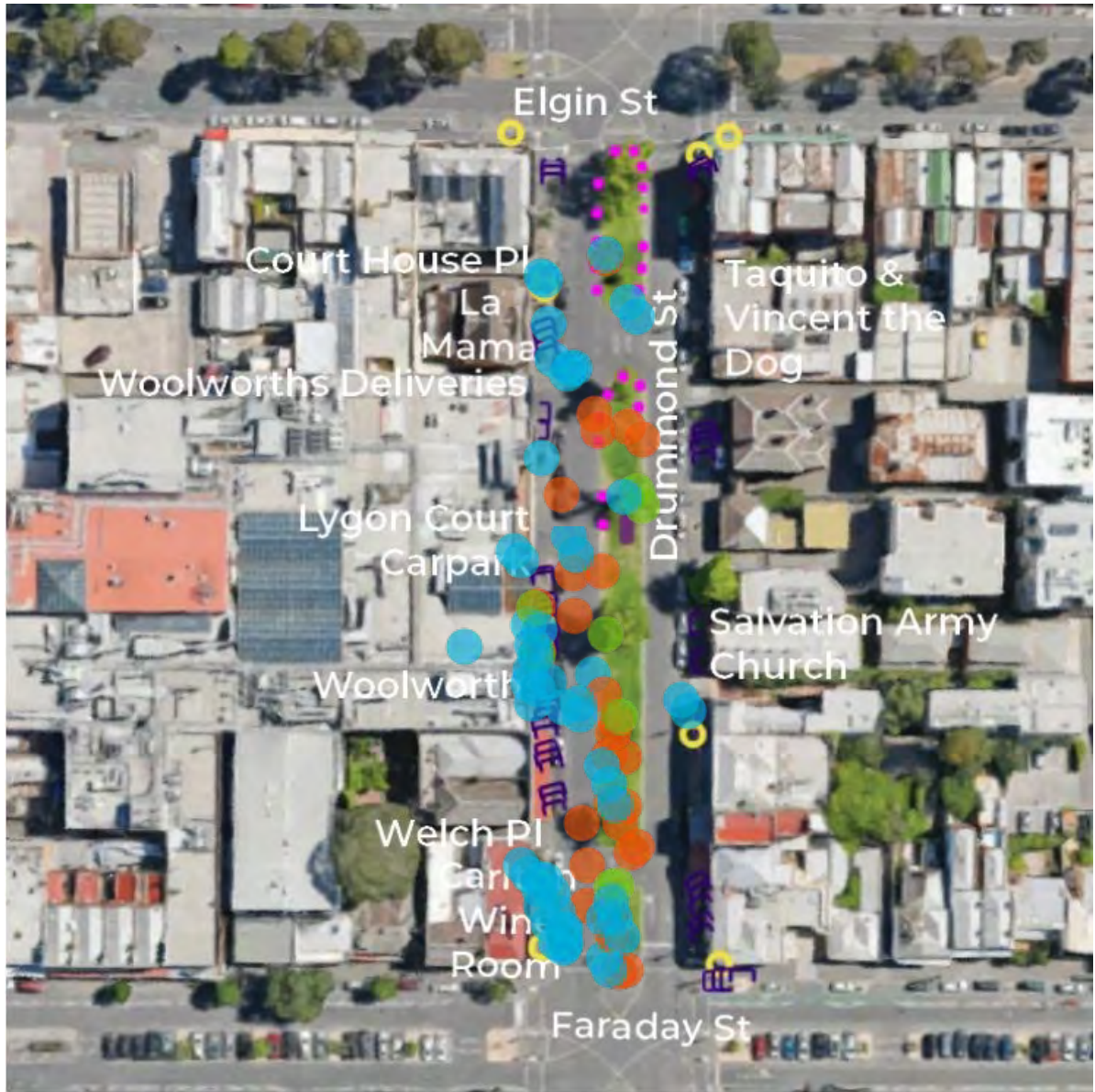
## Age across the day



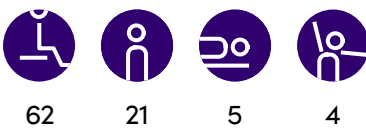


## Activation of place

● < 10 mins    ● 10-20 mins    ● 20-30 mins

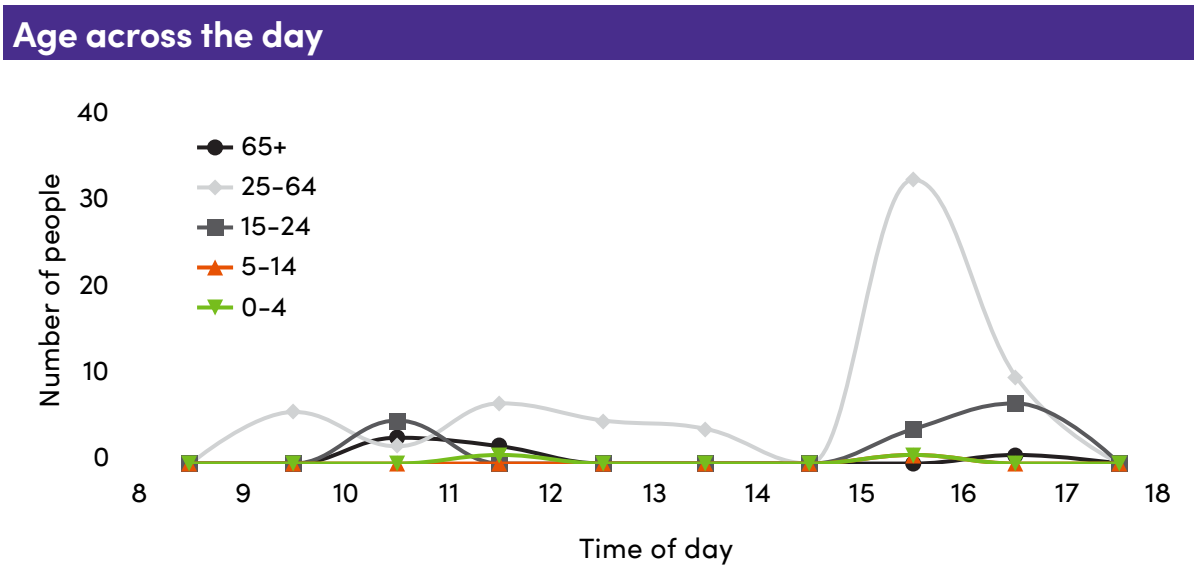
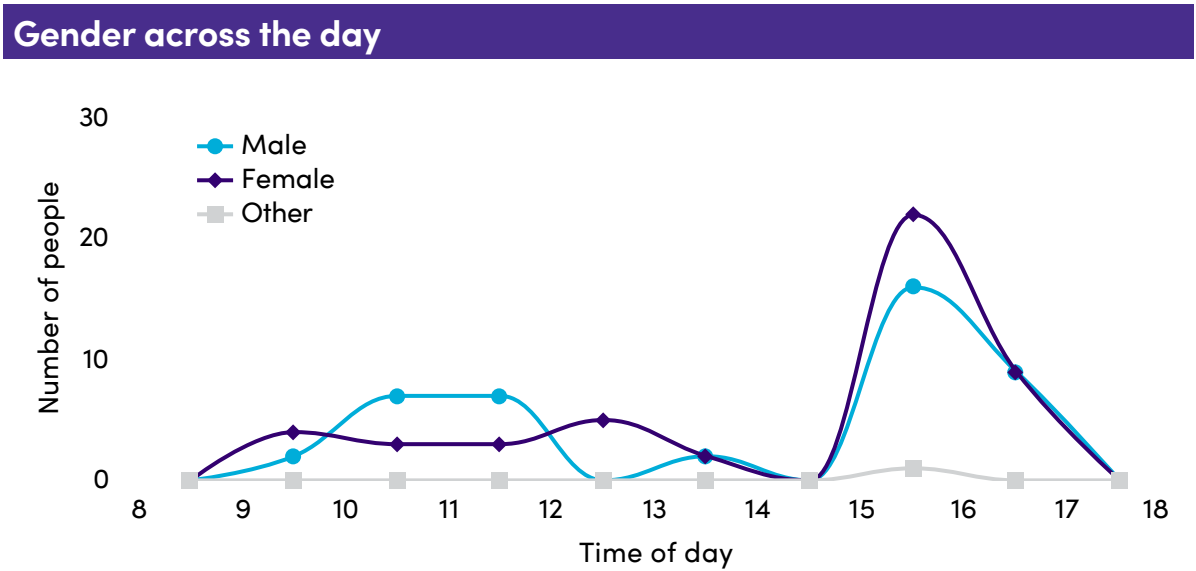
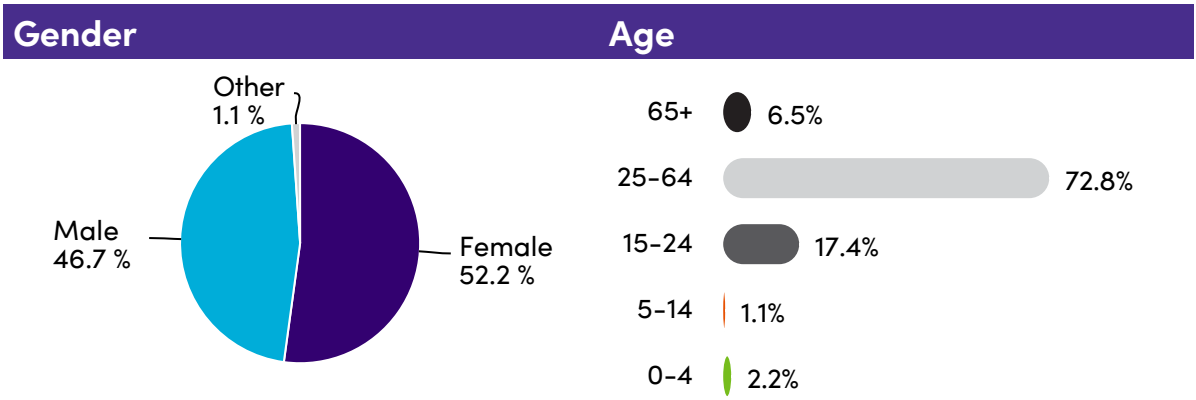


## Posture      Behaviour

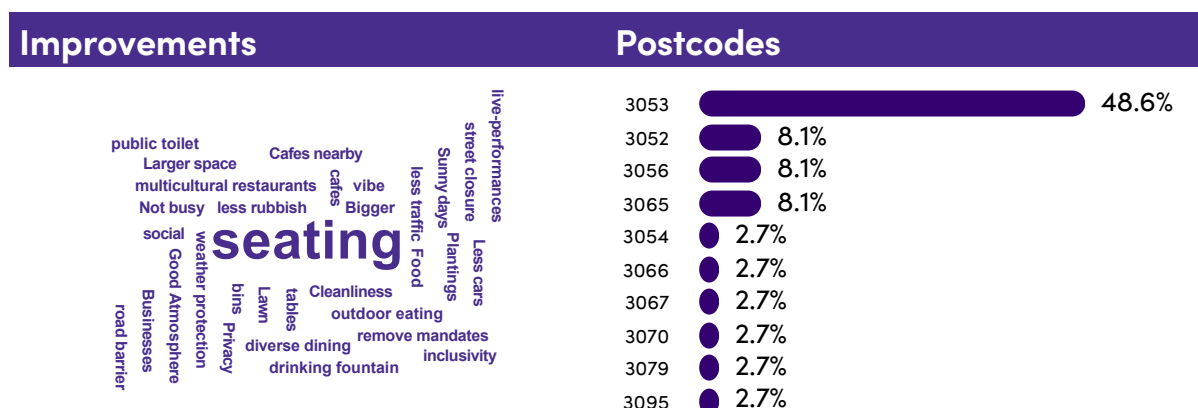
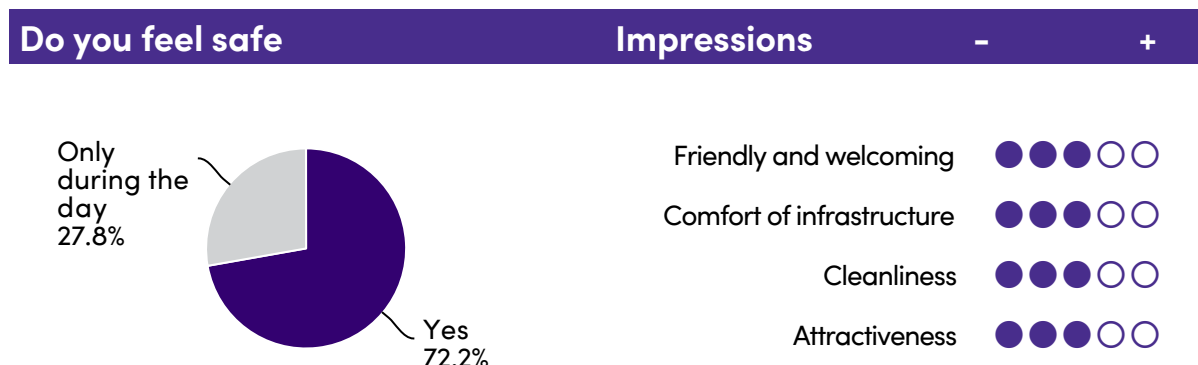
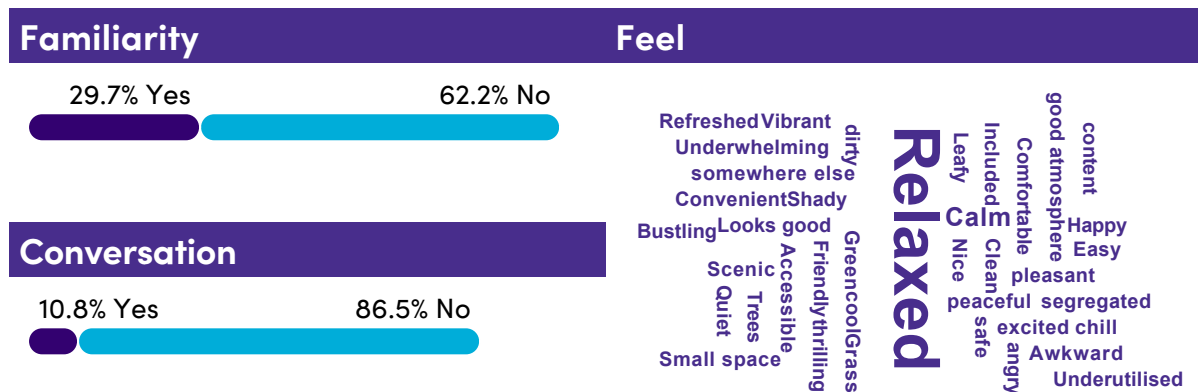
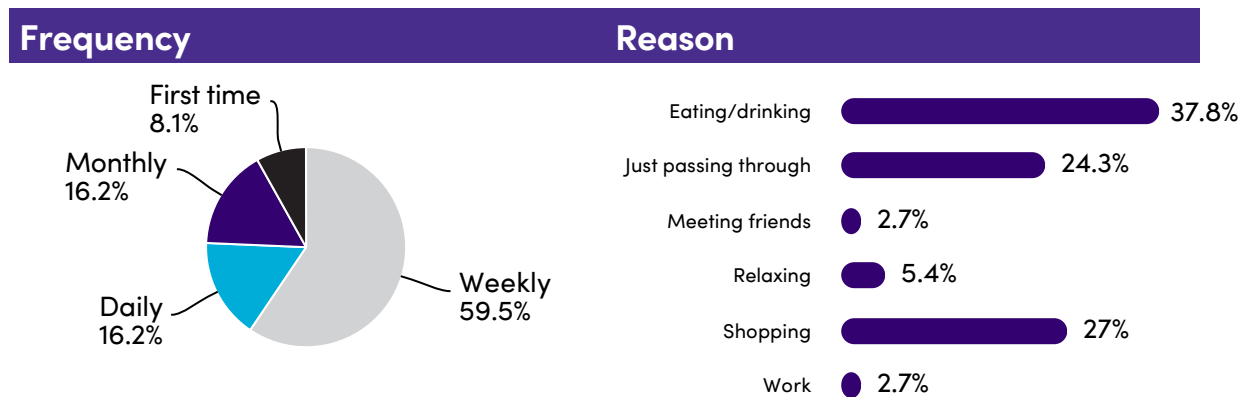




Daily total 92



## Daily total 37



Comments are provided by survey respondents to an open question about their experience of the space and how they would like to see the space evolve.

08:49	The benches are too low for old people to sit. Could incorporate more comfortable benches with higher heights. They would like the Woolworths building facade to have something appealing or more attractive as the upper floors that are vacant give an empty feeling. Would like to see more outdoor dining in the area and more cafes to enliven the space.
08:56	The person lives around the area, she is not using the green space particularly, often just passing through to get to Woolies and other places. She mentioned seeing mostly children lying on the grass and a few homeless people around in this area. Improve parking accessibility for cars as she thinks that it's currently very hard for visitors to this area to find a parking space.
09:50	Feels that the green space could be bigger. In general, it is pretty accessible for people working on Lygon Street to come here for lunch. The space is usually the busiest around 12.30 with lots of people coming to have lunch on the lawn. The space can be a bit cleaner with more bins, at the moment there's a bit too much littering. She suggested that there could be more native flora in the park and better management of the lawns.
09:55	Would like more benches in the median and public bathroom facilities close by.
09:57	She said she would want something that blocks the area off the main road so that it is a bit more secluded.
10:41	Gravitated to the outdoors, spaces with greenery as she didn't have a back yard.
10:43	The person walks by the area every two weeks. However, she rarely use the linear greenery, mostly because of the littering and lack of management issues. She also suggested reducing car parking can potentially attract more users as people may feel unsafe with cars going around the green space. The area is not safe during the night in her opinion due to some recent robberies in front of Woolies and lingering homeless men. The place is quite peaceful and relaxing with the shops but some store fronts with vandalism could be improved.
10:49	Felt the trees are old and struggling, they aren't very shady to relax under on the median strip.
10:52	She just came to shop at Woolworths and doesn't really think much of the space.
10:59	The place is generally nice. As an older group find it inconvenient to sit on the grass so need seating options. The overall cleanliness could be improved through better management of littering. Feels that there are less people using the space than before COVID due to safety and health precautions.
11:59	She just came to this location to shop for groceries at Woolworths.
11:59	They chose this spot as it has a lot of sun away from Lygon Street, has smaller cafes and is a lot more quiet.

Comments are provided by survey respondents to an open question about their experience of the space and how they would like to see the space evolve.

12:00	The person feels that the nature strip is quite nice, although it could be quieter (traffic). She rarely uses the space, mostly for passing through to get to Woolies. She mentioned some noise from the Woolies loading zone can be further improved for residents at night. The middle nature strip could have ramp access for disabled groups to be more inclusive. She suggested moving commercial uses to Lygon Street and make the area more residential focused. Better management of homeless people, maybe set up an activity hub for them to go, sometimes they can be too loud and block the entrance for Woolies.
12:45	She really likes that there are strips of green spaces within the city with close proximity to the supermarkets. When I approached her she was sitting and reading on the bench, on her way to Woolworths.
12:58	Thinks the space is very pleasant. Would like to see the implementation of tables for people to sit and have food across from each other.
13:43	She uses the green spaces more to study or read books.
14:03	Generally in Melbourne there is no sitting space with privacy. He wants the space to be used by people.
14:37	He said he'd like more benches (he was sitting with a couple friends who were on their break from work in the centre - they were sitting on a wide ledge under an alcove between the entrance to Woolworths and the entrance to the underground parking).
14:54	They said they might like more benches but retracted the comment, emphasising that the grass was quite a nice spot instead. It would be nice if the entrance to Woolworths was less bland - they mentioned that it can feel a little 'dodgy' at night or when people are lurking around (at night the light coming from the entrance can be very bright and quite glaring). The area is way busier than during lockdown. It could be nice to have more of the cement bollards painted.
15:37	Areas needs more accessible food and drink like cheap kiosks for food nearby so that she can enjoy sipping a coffee and sit here for a while.
15:46	Wooden seats would be nice. Doesn't like the concrete blocks as the foundation for the seat in the median and doesn't like it when concrete blocks are put as replacements for seats.
15:49	Wanted to use this space due to good weather conditions and the outdoor dining options nearby.
16:39	They don't really mind sitting in grass but would be better for getting takeaway if there were tables.
16:49	This was a group of three young ladies. They wish this place had more stools in the ground so that they can sit and talk as a group. More bins.



Comments are provided by survey respondents to an open question about their experience of the space and how they would like to see the space evolve.

- 
- 17:01 She passes through almost daily to get to her work and chooses to pass through Lygon Court partially because she thinks it's quicker, but mostly because she likes to avoid adding to the foot traffic passing through outdoor dining on Drummond (she finds this challenging at her work so wants to avoid it for other businesses). She said more seating here would be good but she probably wouldn't come here any more often /other than when on break from work (she was sitting on the ledge by the Woolworths entrance). She called the area an 'in-between' space that she just walks through. She prefers the Canning Street medium which she says is longer and busier on nice days (she said there were more people that she knew or that were her age around there but that it can be hard to find a spot to sit) - she also said people tend to bring out chairs and tables there). She said that she wouldn't walk here alone at night because it's much darker than the surrounding streets/ or other side of Lygon Court (she also said she prefers to avoid the people drinking at the pub on the Elgin St corner who sometimes spill onto the street). She sometimes sees a woman she recognised (who yells at her at her work) that sometimes asks for money around this area (sometimes gives her leftover food to bring to kids in nearby public housing flats).
- 
- 17:07 One of the women in this group said she won't feel comfortable to sit here with kids. It's not safe around the traffic. Fully vaccinated people should be only allowed in to the space. Needs more bins. They think they won't use this space more often even if we put more benches to sit.
- 
- 17:58 They feel with the ease of restrictions that life can return to normal and become more busy as Lygon Street once used to be. They would like more cafes and restaurants to open up to create a more active area.

## Interview responses for City of Melbourne

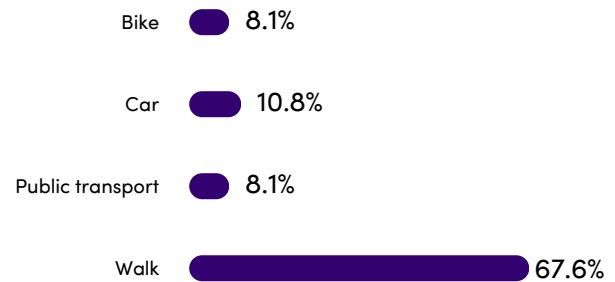
### What kind of spaces?

What kind of spaces did you seek out during COVID?



### Mode of transport

How did you get here today (mode of transport)?



## How did your use of this space change during COVID?

08:49	Came out more as street life got more active and would like to engage with community and shops.
08:56	Just passing by, but have seen more kids playing in the linear green space compared to the time in lockdown.
09:55	Came out more over covid.
10:43	Does not notice any difference in people's use of the strip. Feels that the space is not as active as Lygon Street, hence not many users on the lawn.
10:49	Spent more time outside and came more to Lygon Court to shop or relax.
10:59	Pass through to go to Woolies.
11:45	Went out more by bike particularly around green space.
11:59	She appreciates the outdoor a lot more as a result of covid and likes the feeling of being outside.
12:00	She just walks around, mostly going to Carlton Gardens.
12:45	She usually avoids crowded spaces anyway so her use of space hasn't changed that much as a result of covid. Her choice of spaces is dependant on the weather much more than covid. The space is nice as it is and she appreciates that it is right in front of woolies so she can have a quick 30-60 minute break before shopping.
12:58	Going to outdoor spaces that are open, green.
12:58	Didn't come here during covid.
13:43	Spent more time here. Came to study at parks.
13:57	After covid she would go out to more green spaces that are open
14:37	Came here for groceries as usual.
14:40	Restricted, covid has made him realise how important green spaces are.
14:54	They used the median more frequently during lockdown and mentioned coming here with takeaway from Lygon Street (they were eating frozen yoghurt from Yo-chi today). The area is way busier than during lockdown.
14:56	Appreciate green spaces more and use them more.
15:37	Was here more often than usual.
15:37	Didn't use this space as they would have to travel further to use this space.
15:46	Decreased using this space because there were other green spaces within their 5km, and less cafes and businesses were open during covid to visit.
15:49	Had not used this space before. Don't want to change the space and enjoy it as it is. Would like to be out more if the weather permits and as long as there are no longer restrictions.
16:39	Remained the same as pre covid.
17:07	Remain the same as pre covid.
17:58	They didn't restrict themselves from using spaces over COVID. They used this space a lot as they have doctor appointments near here.

## What changes would you like to see in public space as a response to COVID?

08:49	More public space that supports local music and live performance.
09:50	More green spaces with large areas for social distancing.
09:55	Would like to see some more activation of streets that highlights the heritage/ history of the space as Carlton has got some important heritage buildings.
09:57	More greenery, natural spaces. Improved cleanliness in public open space - she mentioned that she sees a lot of masks on the ground so having a system where people can dispose of their masks in a good way would be one thing she would like to see.
10:41	Facilitating more outdoor seating areas to catch up with friends and family.
10:43	Less cars, more space for people.
10:49	Would like to see more benches for elderly people as they tend to get tired more often and need access to more comfortable seating.
10:52	Using more outdoor spaces.
11:45	Monitoring of qr codes and more utilisation of these codes.
11:59	Interactive playing such as lawn bowling on green strips. Hand sanitation stands. More busking in the area to lighten up the mood.
12:58	Planting shady trees that don't cause allergies. Attracting birds into urban areas.
12:58	Would like to see people being more cautious and to adapt to a covid world by maintaining social distance and wearing masks.
14:40	More seating areas. More green spaces close to houses. Converting less used spaces like golf courses into public spaces.
14:47	Avoiding clustered spaces, not going to packed bars or clubs or anywhere that will cause a feeling of being claustrophobic.
14:54	They would like to see more spaces that can be shared with people they know or that support meeting new people. They suggested more kinds of outdoor recreation infrastructure would be good and noted the rock climbing wall in Sydney Road in Brunswick as an example.
14:56	Accessible spaces.
15:37	More live music performances and busking spaces.
16:39	Tables and chairs for eating and picnicing.
17:01	Improved facilities: especially more formal public toilets (not portable ones) and more waste disposal (these are usually overflowing, and there's not always recycling available). Overall better maintenance of parks and specific support infrastructure to keep things tidy since these spaces are main destinations to use out of lockdown (for picnics while capacity restrictions are still in place in cafes etc). It would be great to have more ways of washing hands and filling water bottles (in a hygienic and covid-safe way).
17:07	More green shady places and also space to enjoy sun.
17:58	Bring back life to city by removing restrictions completely. Stop social distancing.



# Images

Images help illustrate the mood of the space as it changes over the day.

Drummond Street,  
Carlton 16



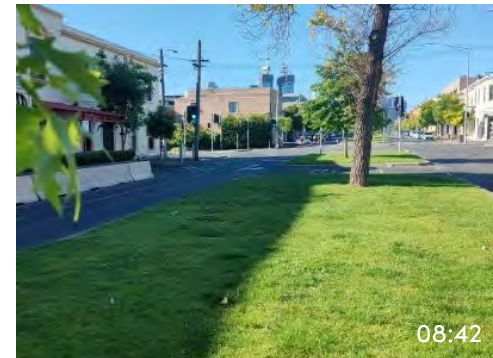
08:07

A quiet morning with trickles of people visiting woolworths



08:28

Bikes parked here since 8am and seem to be the only bike racks used in the site at the moment.



08:42

A group of cyclists passing by



08:55

Lot of people seen passing through towards Faraday Street



09:03

Cyclist coming from Elgin St to park in front of woolworths.



09:08

First person seen to linger on the green strip with her dog.



09:14

Elderly group of men having coffee on the bench and enjoying the sunshine.



09:16

some people using the park to rest



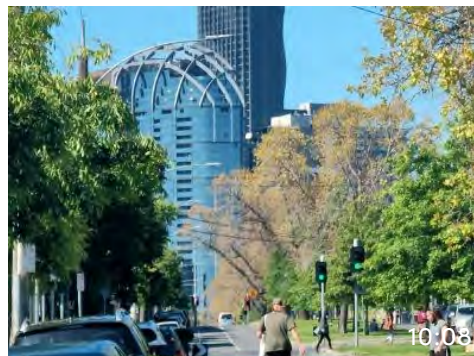
09:16

A cyclist biking on the footpath rather than the cycling lane



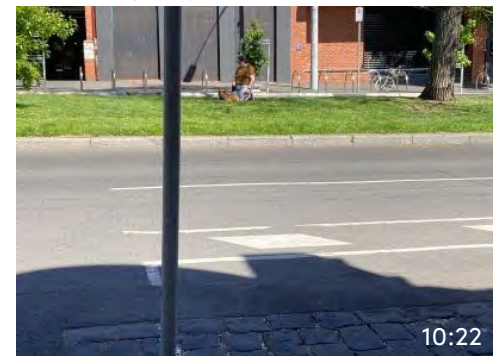
09:21

people mostly use the green space to go across the street



10:08

Person on skateboard



10:22

A spot for breaks with their dogs.



# Images

Images help illustrate the mood of the space as it changes over the day.

Drummond Street,  
Carlton 17



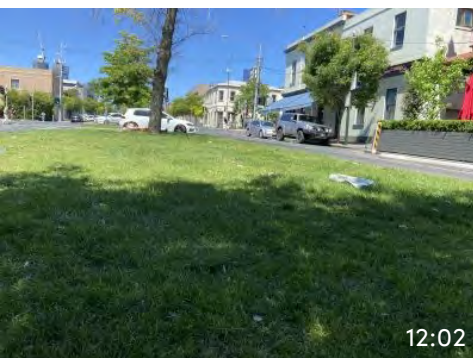
Elder couple using the benches



Bikers taking a break to have a snack on the nature strip.



Group of teenagers walking with their bikes - perhaps to find some bike racks to park?



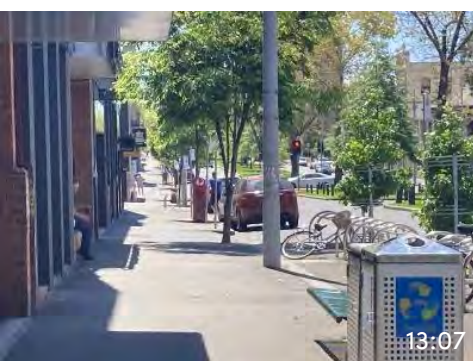
Beer bottles and packaging from food is left behind by people who come by



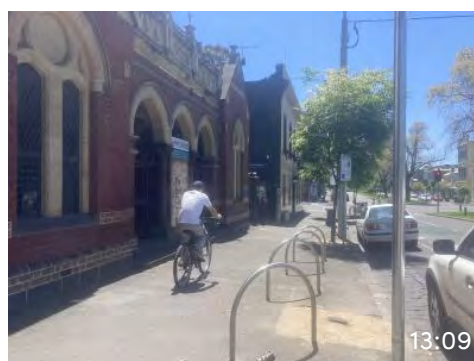
Biking on footpath again rather than bike lane



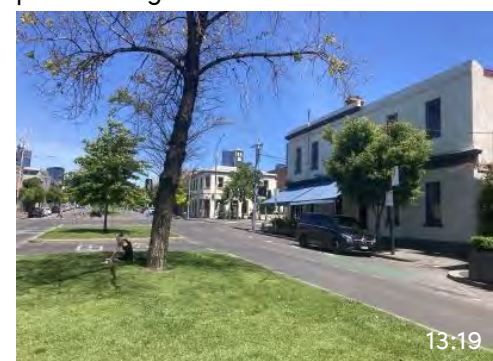
The girl who was interviewed earlier came back to use the space as a resting place during her lunch break.



Taking a smoke break in an alcove next to the entry to Woolworths



Riding bike on the footpath instead of the cycle lane (they continued through the pedestrian crossing to cross Elgin Street)



Having lunch under the shade of a tree on the median strip



Someone is using the bike racks as a place to rest for a moment



People queuing in front of the cafe.



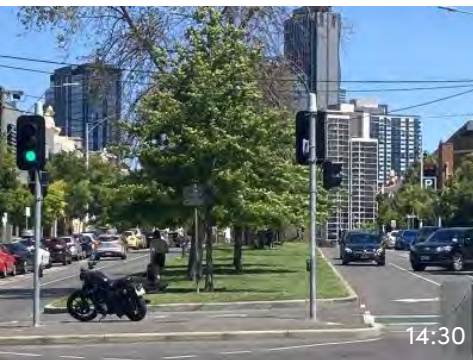
A dad and his son walking their dog down the median.



# Images

Images help illustrate the mood of the space as it changes over the day.

Drummond Street,  
Carlton 18



People using the median towards the city, some look like they brought chairs



More people using the strip



Green strip getting busier, people scattered in the shade



Someone is sitting to have a smoke on the grass right next to the bench



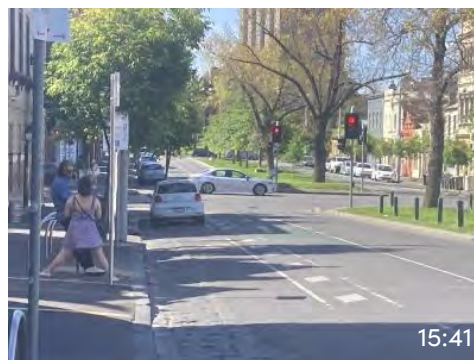
This guy is being roaming around the strip with the dog for a long time



Lots of people are using the median - five people alone and two couples (only two people are sitting in the sun, the rest are under tree shade)



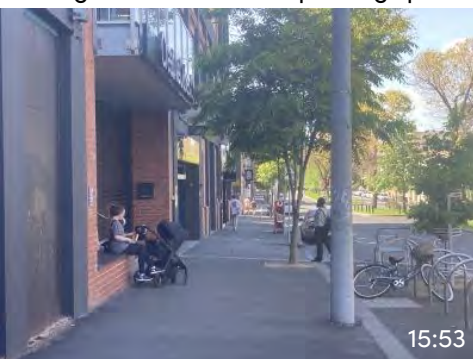
Cars stop to drop off or pick up in the loading zone or disabled parking space



Some people leaning against the bike racks to rest and chat for a moment



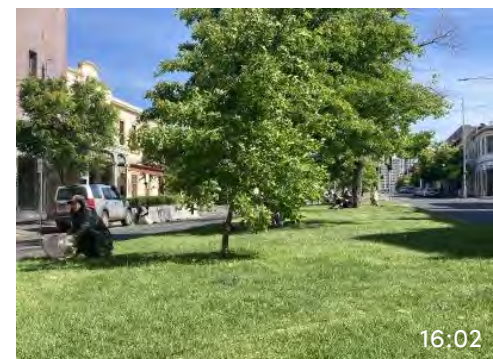
Someone tied their dog up while they went into Woolworths



A mother eating with a kid in the pram in an alcove between the parking entrance and the Woolworths entrance



A lot of accumulation of rubbish - perhaps more bins around the median strip to reduce the uncleanliness



6 people using the faraday half of the median (only one in the sun)



# Images

Images help illustrate the mood of the space as it changes over the day.

Drummond Street,  
Carlton 19



A car stopped in the cycle lane in front of carpark entrance to pick someone up



Empty at the Elgin street end



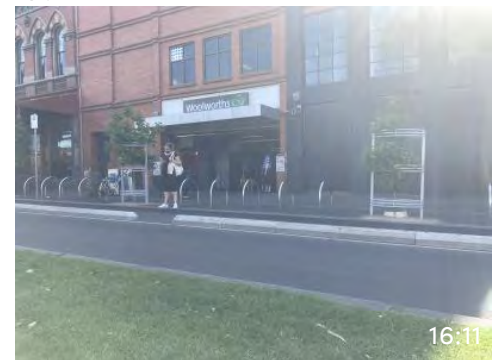
Shoppers crossing the median from Lygon Court



Shoppers crossing the median



Shoppers crossing the median



Someone waiting to be picked up



Same person moved to the median while they wait to be picked up



Shopper unlocking their bike



A couple crossing the median on their way from their car to the Carlton Wine Room



Skateboarder in the cycle lane



A dad crossing the median coming out of Woolworths with his kid in a pram



a kid using his scooter on the footpath to woolworths



# Images

Images help illustrate the mood of the space as it changes over the day.

Drummond Street,  
Carlton 20



This bench was used to adjust carrying or resting heavy things after shopping from the groceries.



Car parked on the bike lane for dropping someone



4-5 "say no to ccp" cars round the median strip for a round and go back to Faraday street.



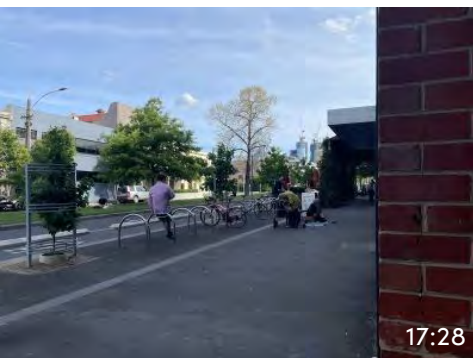
Interrupting the traffic flow in front of woolworths



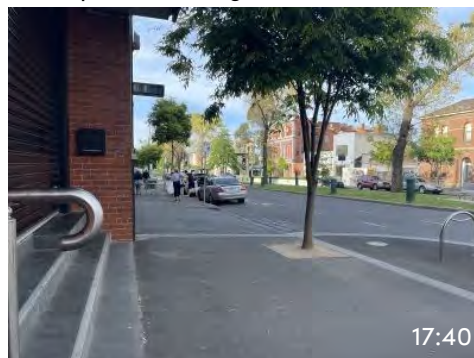
Another round of "end the evil ccp" cars hold up traffic along Drummond St



An older man joggin on the dedicated bike lane rather than the footpath



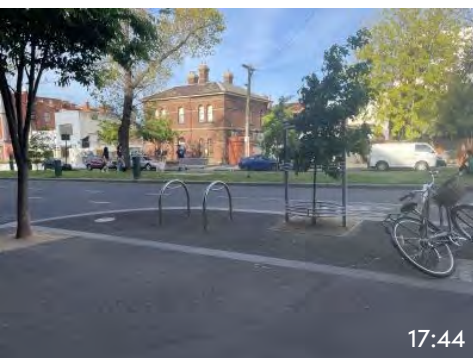
More people coming and parking their bikes



Loading their car with the groceries they bought from woolies



More people using the green strip towards woolies



People walking with their dogs along the green strip



Empty cafe dining outside area



Drunk

Observations are auditors notes on the events of the day adding nuance to the quantitative data collected.

08:15	All venues excluding woolworths seem to be closed. Few people are seen going into woolworths or passing through the imaginary line to get to their parked cars.
10:17	Very little people wait for the pedestrian traffic light to turn green and go ahead (possibly because they feel that it is a safe street)
10:17	Shop owners were seen having a smoke break before opening.
10:26	A group of women taking the longer path to woolworths from across the street in order to walk under shade.
11:02	Noticeably an older audience, observing a number of elderly people that move through the space or use the seats.
11:44	The 2 restaurants on Drummond street are starting to open up with the staff setting up the chairs outside
13:08	Most people seem to enter Woolworths through the dedicate entrance, but a few went in through the underground car park instead
13:15	A lady walked out of the Woolworths car park, crossed directly onto the median to wait a few minutes before crossing back over as a car arrived to pick her up.
13:44	Someone sat down to have their lunch on the steps of la mama courthouse
14:11	Carlton Wine Room is the only business that's been open for the last couple hours but it's only just begun to empty in the past 10-20 minutes (until then, almost every outdoor table was occupied)
14:55	Masani restaurants outdoor dining hasn't been opened but people are dining inside. Cartoon Wine Room, all the outdoor tables are full with people.
15:29	There are a lot more people loitering on the median strip this time than in the morning.
15:30	A guy has been roaming around green strip with his dog.
15:46	The dog tied up at the Woolworths entrance barked a few times
15:58	A man used the bench outside Woolworths to tie his shoes
16:18	The same dad helped their kid go to the toilet on a tree on the median
16:21	Someone used the ledge next the woolies entrance to adjust their bags before walking away
16:25	Somebody crossed the median with a shopping cart
16:43	There was a case of almost car dooring due to the on street car parking being next to the bike lane.
16:52	There seems to be a lot of cars parking over the bike lanes to drop off or pick up people towards Faraday street and across Woolworths.
17:17	Faraday street is a lot busier along the edges of Drummond street than the Elgin street end.



# Public Space Findings



Facades categorise activation of the building line to demonstrate how the edges of the space contribute to the experience of the public realm.

## Facade activation



- Active frontage which make a positive contribution to the vitality of the space, and supports a pedestrian friendly public domain.
- Passive frontage that is neutral to the pedestrian experience of the public domain, is not active or lively.
- Blank frontage which makes no contribution to activity, nor passive surveillance or security for those in the public domain.


- Vacant frontage which has no occupants or is derelict.
- Negative frontage which has a detrimental impact on the pedestrian public domain, either by being visually unattractive, the source of offensive noise, odour, runoff or exhaust, or by posing a safety risk during service or loading activities.




Inventory documents the provision of public infrastructure making a condition assessment of each item as Poor (in need of maintenance or repair) or Good (clean and well maintained).


## Infrastructure




 Bicycle racks  
51 Good / 0 Poor

 Bins  
2 Good / 0 Poor

 Lights  
8 Good / 0 Poor

 Seats  
2 Good / 0 Poor

 Vehicle Barriers  
21 Good / 0 Poor

Inventory documents the provision and condition of public infrastructure in the space.

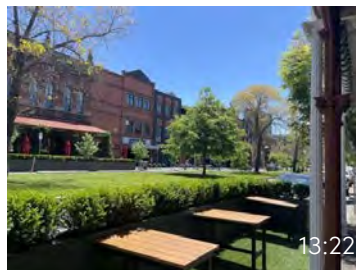
## Condition



Bollards on the median



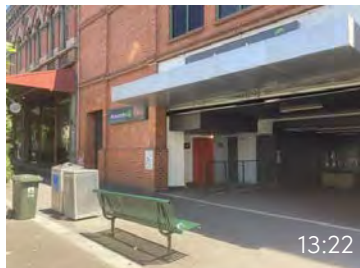
Bench on the median with litter around it



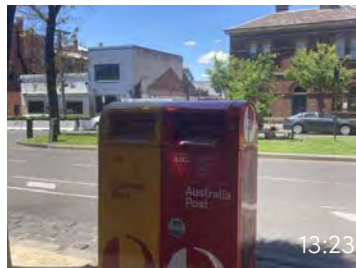
Cafe not open, empty tables.



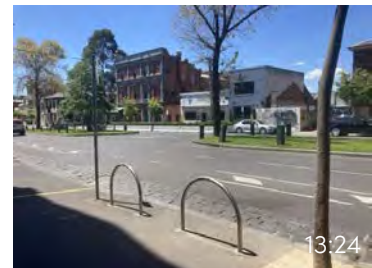
Bike racks outside the Woolworths entrance



Bins and a bench outside the Woolworths entrance



Post box outside 333 Drummond St



More bike racks on the Woolworths side of the Drummond St



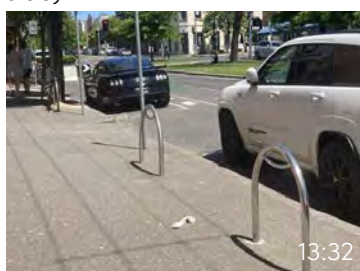
Bins and bike racks on the corner of Elgin (Woolworths side)



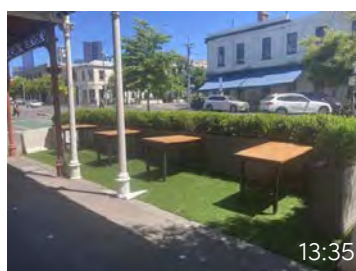
Bike racks on the corner of Elgin (opposite Woolworths)



Large Parklet space outside Taquito (closed at the moment)



Bike racks directly opposite Woolworths on the other side of Drummond St



Parklet outside pasta bar (closed at the moment)

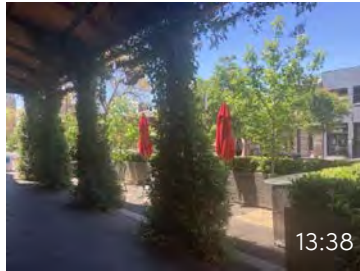


Dumpster and bin outside 308 Drummond Street



Inventory documents the provision and condition of public infrastructure in the space.

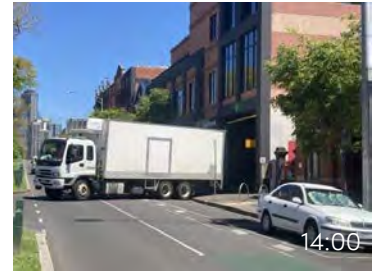
## Condition



Outdoor dining at Masani



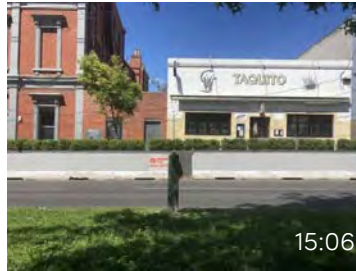
Outdoor dining at Carlton Wine Room



A truck held up a few cars as it reversed into the Woolworths delivery bay



A large fallen branch at the Elgin Street end of the median strip



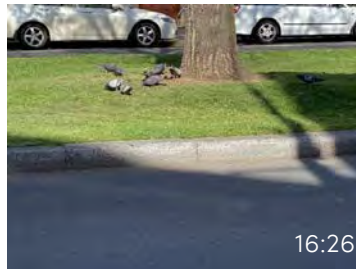
Plain cement barriers protect the Parklets on the east side of Drummond St



Smaller bollards around the separate median near Elgin Street



No visible desire lines anymore, new bench in the median near the Lygon court parking entrance



Pigeons accumulating on the median strip due to rubbish along the strip over time. They weren't here in the morning as it was much cleaner.



Bike path with uber dropping people off

The Glossary provides definitions on the use of terms in the Inhabit Place platform and their application on site during an audit.

**Activation of Place** mapped for 30 minutes every hour this metric presents where people are spending time in the space and for how long

**Age brackets** adopted from Jan Gehl's Public Space Public Life Studies to ensure Inhabit Place data is relatable to global case studies, assessment is based on observation

**Audit hours** the duration of the place audit

**Place Auditor** data collector using the Inhabit Place platform

**Base Map** aerial perspective of the audit site with public inventory represented through symbols

**Behaviour** the main activity people are engaged in while spending time

**Daily Total** represents the total number of people counted

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**Frontage** building line that fronts the public domain

**Active** - Frontage which makes a positive contribution to the vitality of the space and supports a pedestrian friendly public domain. Typically, continuous and transparent glazing, window displays, entries that provide for interaction between indoor and outdoor activities.

**Blank** - Frontage which makes no contribution to activity, nor passive surveillance or security for those in the public domain. Typically, heavily frosted glazing with no interactivity or visual stimulation

**Passive** - Frontage that is neutral to the pedestrian experience of the public domain but is not activated or lively. Typically, window displays that provide visual stimulus but no opportunity to engage, it may also include wall murals or artwork that provide interest to an otherwise blank surface.

**Negative** - Frontage which has detrimental impact on the public domain, being visually unattractive, the source of offensive noise, odour, runoff or exhaust, or by posing a safety risk during use. Typically, service delivery entries, waste storage enclosures, air intakes and exhausts, public or tenant toilet entries or windows, and car parking entries that intersect pedestrian thoroughfares.

**Vacant** - Frontage which has no occupants or is derelict. Typically, closed business premises.

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**Gender** assessments based on observation, where there is uncertainty auditors are instructed to mark 'Other'

**Images** taken by auditors to document mood of the space

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## Interview Questions

**Conversation** - Have you spoken to anyone new while you've been here?

**Familiarity** - Do you recognise anyone in the space?

**Feel** - Describe how the space makes you feel? (Word clouds generate the most common responses as larger text)

**Frequency** - How often do you visit the space?

**Impressions** - Rank responses as Very Poor, Poor, Neutral, Good, Very Good

**Improvements** - What would inspire you to spend more time here/ What would make your experience more comfortable? (Word clouds generate the most common responses as larger text)

**Interview Comments** - Further comment on the space

**Postcodes** - Where you reside

**Reason** - What brought you to this space?

**Safety** - Do you feel safe in the space?

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The Icon Glossary provides the definition for all symbols used within this report.

**Interviews** intercept survey conducted between auditor and user of the space

**Mode** the human method of transit

**Movement** recorded for 30 minutes every hour collecting the age, gender and mode of each individual crossing an imaginary line that transects the space, marked in blue on the site map

**Observations** auditors commentary on the events of the day

**Other** used for a person who has not been visually assessed as male or female

**Out of Area** non local residents

**Overview** a snapshot of metrics averaged across audit days

**Patterns of Movement** drawn for 30 minutes every hour capturing desire lines as people move through the space

**Posture** the position people adopt when spending time

**Public Life Findings** how people use and feel about the space inclusive of Movement, Time in Place, Interviews, Images and Observation data

**Public Space Findings** physical attributes of the space including Inventory and Frontage activation

**Time in Place** recorded for 30 minutes every hour collecting the age, gender and behaviours of those staying in the space

**Total People** is the combined footfall of people passing through and spending time in the space



Carried – children being carried



Cycling – riding a bicycle, in bike trailers or bike seat



Eating and drinking



Exercising – purposful active behaviours including stretching



Leisure activities such as people watching, reading, conversing



Interacting with installation



Mobility Scooter – motorised assistance device



Moving around – staying within the bounds of the space but in constant movement, such as playing



Other



Pram – being pushed in a pram or stroller



Sitting



Skateboard



Smoking



Standing



Waiting for public transport



Walking – includes jogging, running or walking a bicycle



Wheelchair



Scooter



Working



Sleeping

